



GOVERNMENT GAZETTE

OF THE

REPUBLIC OF NAMIBIA

N\$8.40

WINDHOEK - 5 May 2015

No. 5725

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General Notices

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 162

2015

NOTICE IN TERMS OF SECTION 53 OF THE COMMUNICATIONS ACT, 2009 (ACT NO. 8 OF 2009) READ WITH THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, in terms section 53(7) of the Communications Act read with regulation 8 of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs”, in Government Gazette No. 4714, Notice No. 126, dated 18 May 2011, herewith gives notice that it has approved the following amendment of the tariffs for Select Packages as submitted by **Mobile Telecommunications Limited**, which will come in force on 30 April 2015, notwithstanding date of publication of the notice in the *Gazette*.

REASONS FOR THE APPROVAL OF THE TARIFFS

In terms of section 53 (1) and (7) of the Communications Act, 2009 (Act No. 8 of 2009) (hereinafter referred to as “the Act”), Mobile Telecommunications Limited (hereinafter referred to as “MTC”), filed for the approval of amendment of tariffs for Select Packages on 29 January 2015. The submission was made to implement the amended pricing as promotional pricing in terms of section 53(2) of the Act and obtain approval in terms of section 53(1) and (7) for permanent tariffs.

The proposed tariffs were published as General Notice No. 100 in the Government Gazette No. 5683 dated 2 March 2015 in terms of Regulation 8 of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs” published in Government Gazette No. 4714 of 18 May 2011.

Comments were invited from the public, in terms of the Notice published in the *Gazette*, within a period of fourteen (14) days from the date of publication of the Notice in the *Gazette*, which period lapsed on 16 March 2015.

No public comments were received in respect of the tariffs as published during the commenting period, and as such no reply comments were required from MTC. The date of commencement of the tariffs is 30 April 2015.

FINANCIAL AND ECONOMIC ANALYSIS OF THE MOBILE TELECOMMUNICATIONS LIMITED SELECT PACKAGES

The tariff information is as follows:

Table 1: Original Tariffs

Package	Subscription/ month	Minutes Included	SMS In- cluded	MB In- cluded	Min OoB	SMS OoB	MB OoB	Roam- ing
50 Leisure	N\$ 50.00	100	100	N/A	90c	40c	90c	Post Paid Tariffs
50 Freedom	N\$ 69.00	100	100	N/A				
100 Leisure	N\$ 139.00	200	150	N/A				
100 Active	N\$ 179.00	200	150	N/A				
250 Active	N\$ 375.00	500	250	N/A				
Smartphone Lite	N\$ 249.00	200	100	200				
Smartphone	N\$ 399.00	600	300	600				

500 Leadership	N\$ 700.00	1,000	500	N/A				
Smartphone Plus	N\$ 749.00	900	300	1,800				
1000 Pioneer	N\$ 1,200.00	2,000	1,000	N/A				

OoB – out of bundle

Table 2: Proposed Tariffs

Package	Subscription/ month	Minutes Included	SMS Included	MB In- cluded	Min OoB	SMS OoB	MB OoB	Roaming
Select S	N\$ 159.00	200	200	200	90c	40c	90c	Post Paid Tariffs
Select M	N\$ 249.00	300	300	300				
Select L	N\$ 399.00	600	600	600				
Select XL	N\$ 749.00	900	900	2,400				

MTC requested that the Connect Packages be discontinued and replaced by the Select Packages. The tariffs were reduced and submitted as promotional tariffs in terms of section 53(2). During the promotional period, the subscription fee was reduced by 10%.

With the demand for more data and smartphones, MTC opted to combine the Connect packages and introduce the Select packages. The package most used by MTC customers is the Connect 100 Active Package. MTC changed this package into the Select S package with a price reduction of N\$ 20.00 but the added benefit of 50 SMS and 200 MB data. All out of bundle tariffs are as previously approved by the Namibia Communications Commission and subsequently by the Authority.

The lower-end packages were removed from the market, meaning that the lower-end user will no longer be served by a contract package. These customers will either have to migrate to the more expensive Select S or change to one of the prepaid packages that meet the need and demand of these customers. From the customer analysis obtained from MTC very few customers have been utilising these contracts which is one of the reasons why it has been removed. It is however not in the Authority's mandate to prescribe the packages that MTC has to offer.

The other packages that were changed into Select packages are Smartphone Lite, Smartphone and Smartphone Plus. For all these packages the subscription fees were kept the same but with added free minutes, SMS and/or data.

All requirements in terms of section 53 of the Act that deals with the approval of tariffs have been adhered to as follows:

1. The tariffs were published as stipulated in section 53(10) of the Communications Act for comment and Mobile Telecommunications Limited stated that the tariff would come into force on 30 April 2015 as required by section 53(8) of the Communications Act that the Licensee has to indicate the date that the tariffs will come into force.
2. All pertinent information as required by section 53(9) was submitted to the Authority such as the terms and conditions.
3. The date of implementation in terms of section 53(8) was stipulated as 30 April 2015.
4. The costing data as required in terms of section 53(9) was also submitted to the Authority.

The Select packages are created in view of the higher demand for data and therefore the Connect packages were transformed into Select packages to keep up with the changing needs to the consumer. The tariffs are not deemed to be impairing competition, are not below cost and are not deemed to be unreasonable in terms of section 53(19).

In light of the above, the Authority approved the amendment of tariffs for Select Packages by Mobile Telecommunications Limited.

L.N. JACOBS
CHAIRPERSON OF THE BOARD OF DIRECTORS
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 163

2015

NOTICE IN TERMS OF SECTION 53 OF THE COMMUNICATIONS ACT, 2009 (ACT NO. 8 OF 2009) READ WITH THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, in terms section 53(7) of the Communications Act read with regulation 8 of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs”, in Government Gazette No. 4714, Notice No. 126, dated 18 May 2011, herewith gives notice that it has approved the tariffs for Fixed Mobile Convergence as submitted by **Telecom Namibia Limited**, which came in force and effective on 12 April 2015, notwithstanding date of publication of the notice in the *Gazette*.

BACKGROUND

In terms of section 53 (1) and (7) of the Communications Act, 2009 (Act No. 8 of 2009) (hereinafter referred to as “the Act”), Telecom Namibia Limited (hereinafter referred to as “Telecom Namibia”), filed for the approval of tariffs for Fixed Mobile Convergence on 11 February 2015.

PROCEDURAL COMPLIANCE

The proposed tariffs were published as General Notice No. 1254 in the Government Gazette No. 5692 dated 20 March 2015 in terms of Regulation 8 of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs” published in Government Gazette No. 4714 of 18 May 2011.

Comments were invited from the public, in terms of the Notice published in the *Gazette*, within a period of fourteen (14) days from the date of publication of the Notice in the *Gazette*, which period lapsed on 7 April 2015.

No public comments were received in respect of the tariffs as published during the commenting period, and as such no reply comments were required from Telecom Namibia. The date of commencement of the tariffs is 12 April 2015.

FINANCIAL AND ECONOMIC ANALYSIS OF THE TELECOM NAMIBIA LIMITED TARIFFS FOR FIXED MOBILE CONVERGENCE

The tariff information is as follows:

Table 1: Proposed Tariffs

Package 1 tn1 SOHO (device incl.)			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile date usage - MB	6144	0.05	307.20
Minutes	3000	0.45	1,350.00
sms	600	0.05	30.00
Mobile devices	6		917.37
Fixed devices	4		76.07
FBB Access	3072k		624.68
		Total	3,305.32
		Final price	3,309.00

Package 1 tn1 SOHO (service only / device excl.)			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile date usage - MB	1024	0.05	51.20
Minutes	1000	0.45	450.00
sms	200	0.05	10.00
SIM Cards	2	6.08	12.16
Fixed & Mobile devices	none		
FBB Access	none		
		Total	523.36
		Final price	529.00

Package 2 (device incl.)			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile date usage - MB	5120	0.05	256.00
Minutes	200	0.45	90.00
sms	400	0.05	20.00
Fixed devices	1	38.93	38.93
Mobile devices	2		328.77
Subsidised free mobile Data	5120	0.05	Free
FBB Access	1024k		413.08
		Total	1,146.78
		Final price	1,149.00

Package 2 (service only / device excl.)			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile date usage - MB	5120	0.05	256.00
Minutes	200	0.45	90.00
sms	400	0.05	20.00
Sim Card	2	6.08	12.16
Mobile devices	None		
Subsidised free mobile Data	5120	0.05	Free
FBB Access	1024k		413.08
		Total	791.24
		Final price	789.00

Package 3 (service only / device excl.)			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile data usage - MB	2048	0.05	102.40
Minutes	500	0.45	225.00
sms	100	0.05	5.00
Mobile sim cards	1	6.08	6.08
Speedlink lite Access	1024k		413.08
		Total	751.56
Service only Final price (rounded off)			755.00

Package 4 (service only / device excl.)			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile data usage - MB	2048	0.05	102.40
Minutes	500	0.45	225.00
sms	100	0.05	5.00
Mobile sim cards	2		12.16
		Total	344.56
Service only Final price (rounded off)			349.00

Package 5 (service only / device excl.)			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile data usage - MB	2048	0.05	102.40
Minutes	500	0.45	225.00
sms	100	0.05	5.00
Sim cards	1	6.08	6.08
Fixed voice access	2		144.00
		Total	482.48
Service only Final price (rounded off)			485.00

tn1 MaxiPlus (High End) Service only			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile data usage - MB	5120	0.05	256.00
Minutes	500	0.45	225.00
sms	100	0.05	5.00
Sim cards	2	6.08	12.16
Mobile devices	none		-
Speedlink lite Access	2048k		532.68
		Total	1,030.84
Service only Final price (rounded off)			1,029.00

tn1 Maxi (BB hybrid) Service only			
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price
Mobile data usage - MB	2048	0.08	163.84
Sim cards	1	6.08	6.08
Speedlink lite 1024k FBB			413.08
		Total	583.00
Service only Final price (rounded off)			522.00

MaxiPro Entry				
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price (Own Device)	Bundle Monthly Price (Device incl.)
Mobile data usage - MB	300	0.05	15.00	15.00
Minutes	150	0.45	67.50	67.50
sms	150	0.05	7.50	7.50
Mobile CPE	1	45.47	-	45.47
		Total	90.00	135.47
Final price (rounded off)			90.00	139.00

MaxiPro Standard				
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price (Own Device)	Bundle Monthly Price (Device incl.)
Mobile data usage - MB	500	0.05	25.00	25.00
Minutes	300	0.45	135.00	135.00
sms	300	0.05	15.00	15.00
Mobile CPE	1	180.24	-	180.24
		Total	175.00	355.24
Final price (rounded off)			179.00	359.00

MaxiPro Advance				
Package Attributes	Units	In Bundle unit Price	Bundle Monthly Price (Own Device)	Bundle Monthly Price (Device incl.)
Mobile data usage - MB	1024	0.05	51.20	51.20
Minutes	600	0.38	228.00	228.00
sms	500	0.05	25.00	25.00
Mobile CPE	1	338.31	-	338.31
		Total	304.20	642.51
Final price (rounded off)			349.00	639.00

Table 2: Proposed Tariffs

Package 1 - Postpaid (SOHOs & SMEs)	
Convergence Level	Description
Invoice	One Invoice (Voice and Data)
Accounts	One Account for Fixed and Mobile Services
	4 wallets (SMS, Fixed/Wireless Voice, Mobile Voice, Data)
Billing	50% for Calls in Closed User Group (FMC'd 3 Fixed + 3 tn Mobite Numbers)
	included: 3000Min; 6GB Mobile data; 600 SMS; 3072kbps unlimited FBB
	24 Months Contract
Rate	One Rate for Mobile and Fixed voice - N\$/min
	One Rate for Fixed and Mobile Data- N\$/MB
Devices	Included: 6x SIM cards, 3 x Mobile phones, 3 x 4G Dongles, 3 x Fixed cordless phones, 1 x Fixed Broadband CPE (with Wi-Fi)
Payment	POS (TN teleshops & Nampost)/EFT
Balance Enquiry	Balance Enquiry via: SMS/USSD/IVR/Call-in/Email



VAS	3 x 500MB Email Addresses, 3 x FAX-to-Email, 1 x Email-to-Fax (on customer request)
	Follow Me (After no answer on Fixed Forward to tn Mobile) (Free)
Option	20% Off on SITE Product
Customization Option (Per additional user)	<ul style="list-style-type: none"> • User 1: for every extra user; 2 x SIM cards, 1000 Voice Minutes, 200 SMS & 1GB mobile data) • No devices

NRC: N\$ 299/per subscriber (Standard)
NRC: Free per subscriber (Promotion)
MRC: N\$ 3,309 (3 x subscriptions)
MRC: N\$ 529/additional subscription

Usage Charges
Voice: 65c/Min
Data: 65c/MB
SMS: 35c/SMS
CUG calls: 50% discount

Package 2	
Convergence Level	Description
Invoice	One Invoice (Voice and Data)
Accounts	One Account for Fixed and Mobile Services
	3 Wallets (SMS, Mobile Voices Data)
Billing	Included: 10 GB data, 100 SMS, 300 Web2SMS, 200 Min, 1024kbps Unlimited FBB
	24 Months Contracts
Rate	Mobile Voice - N\$/Min
	Fixed and Mobile Data - N\$/MB
Devices	Included: 1 x 4G/LTE Dongle, 1 x Mobile phone, 2x tn Mobile SIM starter pack, 1 x Fixed Broadband CPE (with Wi-Fi)
Payment/Recharge	POS (TN teleshops, Retail Shops, NamPost) /EFT
Balance Enquiry	Balance Enquiry via: SMS/USSD/Call-in/Email
VAS	1 x 500MB Email Address, 1 x FAX-to-Email Addresses, 1 x Email-to-Fax (on customer request)
Own device option	Included: 10 GB data, 100 SMS, 300 Web2SMS, 200 Min, 1024kbps Unlimited FBB, 2 x SIM cards (24 Months)



Subscription Charges

NRC: N\$ 299 (Standard)
NRC: Free (Promotion)
MRC: N\$ 1,149 (incl devices)
MRC: N\$ 789 (Excl devices)

Usage Charges

Usage Charges
Voice: 65c/Min
Data: 65c/MB
SMS: 35c/SMS

Package 3	
Convergence Level	Description
Invoice	One Invoice (Voice and Data)
Accounts	One Account for Fixed and Mobile Services
	4 Wallets (SMS, Fixed/Wireless Voice, Mobile Voice, Data)
Billing	Unlimited Free Calls in Closed User Group (CUG) - (1 Fixed + 1 tn Mobile voice Numbers)
	Included: 500Min, 2GB mobile data, 100SMS and 1024k unlimited Fixed Broadband
	24 Months Contract
Rate	One Rate for Mobile Voice and Fixed voice - N\$65c/min
	Mobile Data - N\$65c/MB, Unlimited Fixed Data



Devices	Included: 1 x tn Mobile SIM starter pack (Free)
Payment/Recharge	POS (TN teleshops & Nampost)/EFT
Balance Enquiry	Balance Enquiry via: SMS/USSD/IVR/Call-in/Email
VAS	1 x 500MB Email Addresses, 1 x FAX-to-Email, 1 x Email to fax (on customer request)
	Follow Me (After no answer on Fixed Forward to tn Mobile) (Free)

Subscription Charges

NRC: N\$ 299 (Standard)
NRC: Free (Promotion)

MRC: N\$ 755

Usage Charges

Voice: 65c/Min - All national calls
Data: 65c/MB
SMS: 35c/SMS
CUG call: FREE

Package 4

Convergence Level	Description
Invoice	One Invoice (Voice and Data)
Accounts	One Account for Fixed and Mobile Services
	4 Wallets (SMS, Fixed/Wireless Voice, GSM Voice, Data)
Billing	Unlimited Free Calls in Closed User Group (FMC'd 1 Fixed + 1 tn Mobile Numbers)
	Included: 500Min 2 GB data 100 SMS
	24 Months Contracts
Rate	Mobile Voice - N\$65c/min
	Mobile Data - N\$65c/MB
Devices	Included: 2 x tn Mobile SIM starter pack (Free)
Payment/Recharge	POS (TN teleshops & Nampost)/EFT
Balance Enquiry	Balance Enquiry via: SMS/USSD/Call-in/Email
VAS	1 x 500MB Email Address, 1 x FAX-to-Email Addresses, 1 x Email-to-Fax (on customer request)
	Follow Me (After no answer on Fixed Forward to tn Mobile) (Free)

**Subscription Charges**

NRC: N\$ 299 (Standard)
NRC: Free (Promotion)

MRC: N\$ 349

Usage Charges

Voice: 65c/Min - All national calls
Data: 65c/MB
SMS: 35c/SMS
CUG call: FREE

Package 5

Convergence Level	Description
Invoice	One Invoice (Fixed and Mobile Voice)
Accounts	One Account for Fixed and Mobile Services
	4 Wallets (SMS, Fixed Voice, Mobile Vote, Data)
Billing	Unlimited Free Calls in Closed User Group (CUG) (2 Fixed voice + 1 tn Mobile voice Number)
	Included: 500Min, 2GB Mobile data, 100 SMS
	24 Months Contract
Rate	One Rate for Mobile Voice and Fixed voice N\$65c/ min
	Mobile Data- N\$65c/MB
Devices	1 x tn Mobile SIM starter pack (Free)
Payment	POS (TN teleshops & Nampost)/EFT



Balance Enquiry	Balance Enquiry via: SMS/USSD/IVR/Call-in/Email
VAS	Follow Me (After no answer on Fixed Forward to tn Mobile) (Free)

Subscription Charges

NRC: N\$ 299 (Standard) NRC: Free (Promotion)
MRC: N\$ 485

Usage Charges

Voice: 65c/Min - All national calls
Data: 65c/MB
SMS: 35c/SMS
CUG call: FREE

tn1 Maxi Plus - Postpaid (High End Consumer) - Own device

Convergence Level	Description
Invoice	One Invoice (Voice and Data)
Accounts	One Account for Fixed and Mobile Services
	4 Wallets (SMS, Fixed/Wireless Voice, Mobile Voice, Data)
Billing	Unlimited Free Calls in Closed User Group (CUG) - (1 Fixed + 1 Mobile voice Numbers)
	Included 500Min, 5GB mobile data, 100 SMS and 2048k unlimited Fixed Broadband
	24 Months Contract
Rate	One Rate for Mobile Voice and fixed voice- N\$65c/min
	Mobile Data- N\$65c/MB, Unlimited Fixed Data
Devices	2 x tn Mobile SIM starter pack (Free)
Payment/Recharge	POS (TN teleshops., Retail Shops, NamPost)/EFT
Balance Enquiry	Balance Enquiry via SMS/USSD/Call-in/Email
VAS	1 x 500MB Email Address, 1 x FAX-to-Email Addresses, 1 x Email-to-Fax (on customer request)
	Follow Me (After no answer on Fixed Forward to tn Mobile) (Free)
CPEs Recommendation	<ul style="list-style-type: none"> • For FBB: Fritzbox 7390 or equivalent or better CPE • For Fixed Voice: Panasonic ICX-TC2711 or equivalent or better DECT compatible CPE

**Subscription Charges**

NRC: N\$ 299 (Standard) NRC: Free (Promotion)
MRC: N\$1,029

Usage Charges

Voice: 65c/Min
Data: 65c/MB
SMS: 35c/SMS
CUG call: FREE

tn1 Maxi Plus - (Postpaid Hybrid) - Own device

Convergence Level	Description
Invoice	One Invoice (Fixed and Mobile Data)
Accounts	One Account for Fixed and Mobile Data Services
	2 Wallets (Fixed Data, Mobile Data)
Billing	Included 2GB Data and 1024k unlimited Fixed Broadband
	24 Months Contract
Rate	Mobile Data - N\$65c/MB
Devices	Included - 1 x tn Mobile SIM starter pack (Free)
Payment/Recharge	POS (TN teleshops, Retail Shops, NamPost) /EFT
Balance Enquiry	Balance Enquiry via: SMS/USSD/Call-in/Email
VAS	1 x 500MB Email Address, 1 x FAX-to-Email Addresses, 1 x Email-to-Fax (on customer request)



CPEs Recommendation	For FBB: Fritzbox 7390 or equivalent or better CPE
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Subscription Charges

NRC: N\$ 299 (Standard)
NRC: Free (Promotion)

MRC: N\$ 522

Usage Charges

Mobile Data: 65c/MB
FixedData: Unlimited

	Features	tn1 MaxiPro Entry	tn1 MaxiPro Standard	tn1 MaxiPro Advance
Fixed	PABX	Pre-requisite	Pre-requisite	Pre-requisite
	Trunks	4-8	12-24	24-48
	Least Cost Routing Tariff	0.59	0.59	0.59
	Call Forwarding	0.59	0.59	0.59
Fixed & Mobile	Call rate within group	0.25	0.25	0.25
	Call rate outside group	0.80	0.80	0.80
	SMS rate within group	0.25	0.25	0.25
	SMS rate outside group	0.35	0.35	0.35
	Data (MB) per month	300MB	500 MB	1024 MB
	N\$/MB (out of bundle)	0.65	0.65	0.65
	Free Minutes per month	150	200	300
	Free SMS per month	150	300	500
	Voicemail	✓	✓	✓
	CLIP 1&11	✓	✓	✓
Detailed Billing	✓	✓	✓	
Mobile	GSM Starter Pack	✓	✓	✓
	Number of GSM Dual phones	Customer to indicate quantity		
	Phones	Nokia Asha 210 	Nokia Asha 311 	Apple iPhone 5c 16 GB 

		tn1 MaxiPro Entry	tn1 MaxiPro Standard	tn1 MaxiPro Advance
Pricing	Once-off activation fee per subscriber (Standard)	N\$175.00	N\$175.00	N\$175.00
	Once-off activation fee per subscriber (Promotion)	Free	Free	Free
	Monthly Fee per subscriber (device included)	N\$139.00	N\$359.00	N\$639.00
	Monthly Fee per subscriber (Own device)	N\$90.00	N\$179.00	N\$349.00
	Contract Period (months)	24 mths	24 mths	24 mths

The tariffs were reduced and submitted as promotional tariffs in terms of section 53(2) for a period of 90 days. During the promotional period, the monthly rental charge was offered for free.

The tariffs submitted combine mobile and fixed line devices and tariffs. It is similar to the SmartShare packages that Mobile Telecommunications Limited (MTC) offers that allows customers to combine different types of devices and technologies under one account. The tariff analysis is as follows:

Table 3: Tariff Analysis

Service	Telecom Namibia	MTC
Voice*	N\$ 0.65/min	N\$ 0.99/min
Data *	N\$ 0.65/MB	N\$ 0.99/MB
SMS	N\$ 0.35	N\$ 0.19
Activation fee	N\$ 175.00	N\$ 218.00

**Kindly note that these charges are out of bundle charges*

The tariffs are not deemed anti-competitive and are not unreasonably discriminatory. The termination rate for voice is N\$ 0.20 and for SMS N\$ 0.01. Data tariffs in the region are as low as N\$ 0.40. These packages will provide the customer with more choice.

All requirements in terms of section 53 of the Act that deals with the approval of tariffs have been adhered to as follows:

1. All pertinent information as required by section 53(9) was submitted to the Authority such as the terms and conditions applicable to the provision of services by Telecom Namibia, including rights and remedies available to customers.
2. The tariffs contained all pertinent information relating to the tariff such as costing and budget information as required by section 53(18) of the Act.
3. The date of implementation was indicated as 12 April 2015 (which date is not less than 60 days from the date of the filing of the tariff) as required by section 53(8) of the Act.

In light of the above, the Authority approved the tariffs for the Fixed Mobile Convergence as submitted by Telecom Namibia Limited.

L.N. JACOBS
CHAIRPERSON OF THE BOARD OF DIRECTORS
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 164

2015

**NOTICE OF INTENTION TO AMEND THE REGULATIONS SETTING OUT
 BROADCASTING AND TELECOMMUNICATIONS SERVICE LICENCE CATEGORIES,
 COMMUNICATIONS ACT (ACT NO. 8 OF 2009)**

The Communications Regulatory Authority of Namibia, in terms of section 37 and 38 read with section 129 of the Communications Act, 2009 (Act No. 8 of 2009) and Regulation 4(3) of the Regulations regarding Rule-Making Procedures as published in Government Gazette No. 4630, General Notice No. 334 dated 17 December 2010 -

- a) publishes the notice of intention to amend the Regulations Setting Out Broadcasting and Telecommunications Service Licence Categories as set out in Schedule 1; and
- b) sets out the concise statement of the reasons and purpose for the proposed amendment of the regulations in Schedule 2.

The public may make oral submissions on the proposed regulations to the Authority, at a time, date and place notified by the Authority.

The public may also make written submissions to the Authority within thirty (30) days from the date of publication of this notice in the Gazette, in the manner set out below for making of written submissions

All written submissions must -

- a) contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submission is made if different; and
- b) be clear and concise.

All written submissions must be send or submitted in any of the following manners-

- a) by hand to the head office of the Authority, namely Communications House, 56 Robert Mugabe Avenue, Windhoek;
- b) by post to the head office of the Authority, namely Private Bag 13309, Windhoek, 9000;
- c) by electronic mail to the following address: legal@cran.na;
- d) by facsimile to the following facsimile number: +264 61 222790; and
- e) by fax-to-email to: 0886550852.

L.N. JACOBS
CHAIRPERSON OF THE BOARD OF DIRECTORS
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

SCHEDULE 1

AMENDMENT OF THE REGULATIONS SETTING OUT BROADCASTING AND TELECOMMUNICATIONS SERVICE LICENCE CATEGORIES, COMMUNICATIONS ACT, 2009 (ACT NO. 8 OF 2009)

The Communications Regulatory Authority of Namibia, in terms of section 37 and 38 read with section 129 of the Communications Act (Act No.8 of 2009), amends the Regulations Setting out Broadcasting and Telecommunications Service Licence Categories published in the Government Gazette No. 4714, General Notice No. 124 dated 18 May 2011 (as published in Government Gazette No. 5148, General Notice No. 74 dated 13 March 2013.)

Definitions

1. In these regulations, a word or expression to which a meaning is assigned in the Act or the Regulations has the same meaning, and unless the context otherwise indicates

“Act” means the Communications Act, 2009 (Act No. 8 of 2009).

Amendment of regulation 1 of the Regulations

2. Regulation 1 of the Regulation is amended by-
 - (a) the insertion of the following definition after the definition of “Navigation and radar system services” -

“Network Facilities” means network facilities or other facilities that facilitate the provision of telecommunications services, broadcasting services, electronic communications, communications or application services including content services.

Amendment of regulation 5 of the Regulations

3. Regulation 5 of the Regulations is amended by the substitution of sub-regulation (1) with the following sub-regulations:

“(1) The following are categories of telecommunications service licences, all of which are technology and service neutral -

- (a) Individual (Comprehensive telecommunications (ECNS and ECS)); and
- (b) Class;
- (i) ECS;
- (ii) ECNS;
- (iii) Comprehensive telecommunications service licences (ECNS and ECS);
- (iv) Non-profit ECNS/ECS; and
- (v) Network Facilities.”

4. Regulation 5 (2) of the Regulations is amended by deletion of-

“(c) Non-profit ECNS/ECS”

SCHEDULE 2

CONCISE STATEMENT AND PURPOSE OF THE PROPOSED AMENDMENT OF REGULATIONS SETTING OUT BROADCASTING AND TELECOMMUNICATIONS SERVICE LICENCE CATEGORIES, COMMUNICATIONS ACT, 2009 (ACT NO. 8 OF 2009)

The purpose of the amendment of the proposed Regulations is to align it with developments in the telecommunications industry, requirements of the Act and policies and to ensure equal treatment of community broadcasters required to register as non-profit organisations and those non-profit organisations providing telecommunications services. The amendment will also introduce a licence category that will provide network facilities or other facilities that facilitate the provision of telecommunications service, electronic communications or application services

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 165

2015

NOTICE OF RECONSIDERATION IN TERMS OF SECTION 31 OF THE COMMUNICATIONS ACT (NO 8 OF 2009) AND REGULATIONS 20 & 11 OF THE REGULATIONS REGARDING LICENSING PROCEDURES FOR TELECOMMUNICATIONS AND BROADCASTING SERVICE LICENCES AND SPECTRUM USE LICENCES

The Communications Regulatory Authority of Namibia, in terms of section 31 of the Communications Act, 2009 (Act No. 8 of 2009) read with regulations 11 and 20 of the “Regulations Regarding Licensing Procedures for Telecommunications and Broadcasting Service Licences and Spectrum Use Licence, in Government Gazette No. 4785, General Notice No. 272 dated 29 August 2011 (as amended), herewith gives notice that **Digital Satellite Television (Pty) Ltd** has submitted an application for reconsideration, dated 24 January 2015, in respect of a decision by the Authority to decline the application for a commercial broadcasting service and spectrum use licence, which decision was

published in Government Gazette No. 5667, General Notice No. 435, dated 11 February 2015. The reasons and grounds for the application for reconsideration are contained in the application that can be inspected at the offices of the Authority. The public may submit comments in writing to the Authority within a period of fourteen (14) days from the date of publication of this notice in the *Gazette*.

The applicant may submit written reply comments within fourteen (14) days from the due date of the written public comments.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submission is made, if different and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) By hand to the head offices of the Authority, namely Communication House, 56 Robert Mugabe Avenue, Windhoek;
- (2) By post to the head offices of the Authority, namely Private Bag 13309, Windhoek 9000;
- (3) By electronic mail to the following address: legal@cran.na;
- (4) By facsimile to the following facsimile number: +264 61 222790; or
- (5) By fax to e-mail to: 0886550852.

L.N. JACOBS
CHAIRPERSON OF THE BOARD OF DIRECTORS
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 166

2015

**NOTICE IN TERMS OF THE REGULATIONS REGARDING LICENSING PROCEDURES
FOR TELECOMMUNICATIONS AND BROADCASTING SERVICE LICENCES AND
SPECTRUM USE LICENCES**

The Communications Regulatory Authority of Namibia, in terms of section 101 of the Communications Act, 2009 (Act No. 8 of 2009) and regulations 6 and 11 of the “Regulations Regarding Licensing Procedures for Telecommunications and Broadcasting Service Licences and Spectrum Use Licences”, published in Government Gazette No. 4785, Notice No. 272, dated 29 August 2011 as amended, herewith gives notice that the person referred to in the table below, has been awarded with a spectrum use licence effective from date of publication in the *Gazette*:

Licensee;	Licensee's citizenship or place of incorporation;	Percentage of Stock owned by Namibian Citizens or Namibian companies controlled by Namibian Citizens;	Services Intended to be provided using the spectrum being applied for (type of Service licences)	Description of Geographic coverage area(s)	Site Name	Latitude	Longitude	Multi-plex Number	Frequency (MHz)	Channel Number	TX Power (W)	TX Power (dBd)	Antenna Peak Gain (dBd)	Polarisation	Antenna Height (m)	Region
Namibian Broadcasting Corporation (NBC)	Established in terms of section 2 of the Namibian Broadcasting Act (Act No. 9 of 1991)	State Owned Enterprise	N/A	Republic of Namibia	Buitepos	22 17 00.0 S	19 54 00.0 E	1	498	24	500	26.99	12.9	Vertical	82.23	Omaheke
					Corridor	23 30 55.6 S	19 50 54.8 E	1	474	21	400	26.02	10.5	Horizontal	82.42	Omaheke
					Kalkrand	24 5 5.9 S	17 34 28.8 E	1	522	27	1000	30	10.5	Horizontal	182.42	Hardap
					Kongola	17 48 37.5 S	23 23 16.7 E	1	538	29	500	26.99	12.9	Horizontal	122.23	Caprivi
					Nkurenkuru	17 40 38.6 S	18 36 6.0 E	1	210	9	2000	33.01	14.7	Vertical	184.53	Kavango
					Noordoewer	28 40 55.0 S	17 38 16.7 E	1	690	48	400	26.02	9.9	Vertical	85	Karas
					Onesi	17 33 54.6 S	14 33 59.4 E	1	554	31	2000	33.01	14	Vertical	214.5	Omusati
					Oranjemund	28 33 15.2 S	16 25 34.2 E	1	602	37	250	23.98	7.5	Horizontal	91.1	Karas
					Ojijene	20 50 42.0 S	18 59 18.6 E	1	634	41	2000	33.01	10.5	Horizontal	212.42	Omaheke
					Ovitoto	21 57 54.0 S	17 12 52.5 E	1	514	26	100	20	7.5	Horizontal	81.1	Ojjozondjupa
					Rietfontein	21 51 2.0 S	20 45 21.0 E	1	650	43	1000	30	12.6	Vertical	70.7	Omaheke
					Rosh Pinah	27 58 17.8 S	16 44 28.1 E	1	634	41	100	20	10.5	Horizontal	92.42	Karas
					Sesfontein	19 6 12.3 S	13 43 1.1 E	1	186	6	2000	33.01	12.1	Vertical	110	Kunene
					Shamvura	18 2 35.5 S	20 51 38.2 E	1	626	40	500	26.99	14.5	Vertical	214.5	Kavango
					Terrance Bay	19 57 44.5 S	13 1 16.7 E	1	178	5	50	16.99	7.7	Vertical	45	Kunene
Tsumkwe Bay	19 35 36.0 S	20 30 8.0 E	1	602	37	100	20	10.5	Horizontal	92.42	Ojjozondjupa					

¹ The radio frequencies applied for require a broadcasting service licence. Note, however that as per section 93 of the Act, until a date determined by the Minister, Chapter IV on broadcasting services is not applicable to the NBC or to any broadcasting activities carried on by the NBC.

The licence is issued subject to the Communications Act, 2009 (Act No. 8 of 2009) and the Regulations Regarding Licence Conditions for Spectrum Use Licence as published in Government Gazette No. 5354, General Notice No. 469, dated 2 December 2013.

Reasons for the decision are as follows:

The Namibian Broadcasting Corporation (NBC) submitted applications for sixty two (62) spectrum use licences to replace existing analogue television services at various intervals dating from 25 January 2012 to 17 October 2012 in accordance with Section 101 of the Communications Act, Act 8 of 2009 hereinafter referred to as “the Act” and the Regulations regarding Licensing Procedures for Telecommunications and Broadcasting Service Licences and Spectrum Use Licences as published in Government Gazette No. 4785, General Notice. No. 272 dated 29 August 2011 (as amended) (hereinafter referred to as the “Licensing Procedures Regulations”) to the Authority for consideration.

Section 93 of the Act provides that Chapter IV of the Act is not applicable to the Namibian Broadcasting Corporation until such date as determined by the Minister of Information Communications and Technology. As such, although the spectrum applied for requires a service licence, the Authority has not issued a broadcasting service licence to the Namibian Broadcasting Corporation to date. Please note that the spectrum applied for by the Namibian Broadcasting Corporation is not deemed to be service licence exempt and therefore require spectrum use licences to be issued by the Authority after due consideration of the applications submitted.

In accordance with the Policy Guidelines for Digital Terrestrial Television published in Government Gazette No. 5346, General Notice No. 316 dated, 21 November 2013, the Namibian Broadcasting Corporation has to implement a Digital Terrestrial Television network and migrate all analogue television services to these frequencies by 17 June 2015.

All technical information related to site locations, power output and equipment to be used as required by Section G of the spectrum use licence application form have been submitted to the Authority.

The Authority awarded spectrum use licences to the Namibian Broadcasting Corporation for Phase 1 and Phase 2 of the planned implementation of digital terrestrial television services pursuant to Government Gazette No. 5231, General Notice No. 234 dated 24 June 2013 and Government Gazette No. 5863, General Notice No. 101 dated 2 March 2015.

The Namibian Broadcasting Corporation submitted a list of 16 sites for implementation of the third phase of its DTT network rollout on the 16th of September 2014 It was further requested to assign VHF frequencies to 2 (two) sites namely: Rietfontein and Noordoewer *in lieu of* the UHF frequencies contained in the Regulations Setting Out the Frequency Channeling Plan for Digital Terrestrial Television as published in Government Gazette No. 5201, General Notice No. 166 dated 29 May 2013. The envisaged list of phase 3 sites to be implemented and **initial frequencies applied** for by the NBC is listed hereunder-

1)	Buitepos	498 MHz
2)	Corridor-13	474 MHz
3)	Kalkrand	522 MHz
4)	Kongola	538 MHz
5)	Nkurenkuru	210 MHz
6)	Noordoewer	210 MHz*
7)	Onesi	554 MHz
8)	Oranjemund	602 MHz
9)	Otjinene	634 MHz
10)	Ovitoto	514 MHz
11)	Rietfontein	202 MHz*
12)	Rosh Pinah	634 MHz
13)	Sesfontein	186 MHz
14)	Shamvura	626 MHz

15)	Terrace Bay	178 MHz
16)	Tsumkwe	602 MHz

*These frequencies do not adhere to the regulation setting out frequencies for DTT

Following due process in terms of Regulations Regarding Licensing Procedures for Telecommunications and Broadcasting Service Licences and Spectrum Use Licences, the Authority published a notice in the *Government Gazette* No. 5148, General Notice No 72, dated 13 March 2013, allowing fourteen (14) days for public comment. This notice contained all 62 applications submitted by the Namibian Broadcasting Corporation. No comments were received within the stated timeframe and subsequently no reply comments were required from the Namibian Broadcasting Corporation.

The Authority published the final notice related to the Regulations Setting out the Frequency Channeling for Digital Terrestrial Television in *Government Gazette* No. 5201, General Notice No. 166 dated 29 May 2013 after following a rulemaking process that commenced with the first notice published for public comment on 28 September 2012 and concluded with a public hearing on 8 April 2013. The Namibian Broadcasting Corporation also attended the public hearing.

The ITU coordinated the Frequency Channeling Plan for Namibia submitted by the Authority.

The issuance of spectrum use licences by the Authority is guided by-

- i. Section 101 of the Communications Act, 2009;
- ii. International Telecommunications Union Regulations and subsequent international agreements signed by Namibia as a member state of the International Telecommunications Union;
- iii. Regulations Setting Out the Frequency Band Plan for Namibia as published in *Government Gazette* No. 5214, General Notice No. 191 dated 31 May 2013; and
- iv. Regulations Setting Out the Frequency Channeling Plan for Digital Terrestrial Television as published in *Government Gazette* No. 5201, General Notice No. 166 dated 29 May 2013.

Furthermore, the Authority cannot consider the award of VHF frequencies (174 MHz to 230 MHz) as requested by the Namibian Broadcasting Corporation for Rietfontein and Noordoewer taking into account that no VHF frequencies were coordinated with Botswana and South Africa and that ITU iteration in accordance with the GE06 Agreement which only allowed for coordination of UHF frequencies (470 MHz to 694 MHz).

The Namibian Broadcasting Corporation should thus be awarded with spectrum use licences in accordance with the frequencies and power outputs specified in the Regulations Setting Out the Frequency Channeling Plan for Digital Terrestrial Television as published in *Government Gazette* No. 5201, General Notice No. 166 dated 29 May 2013.

In light of the above and in terms of section 101(1) and (2) of the Communications Act and the Licensing Procedures Regulations, the Authority awarded the Namibian Broadcasting Corporation with the frequencies as stipulated in the table above for the implementation of Digital Terrestrial Broadcasting service in the geographical areas indicated in the table.

L.N. JACOBS
CHAIRPERSON OF THE BOARD OF DIRECTORS
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 167

2015

NOTICE IN TERMS OF SECTION 53 OF THE COMMUNICATIONS ACT, 2009 (ACT NO. 8 OF 2009) READ WITH THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, in terms section 53 of the Communications Act read with regulation 8 of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs”, in Government Gazette No. 4714, Notice No. 126, dated 18 May 2011, herewith gives notice of the following tariffs amendment for Aweh Packages as submitted by **Mobile Telecommunications Limited**, which, notwithstanding date of publication of this notice, came into force on 30 April 2015.

**AWEH PACKAGES TARIFFS AMENDMENT SUBMITTED BY MOBILE
TELECOMMUNICATIONS LIMITED
COMMUNICATIONS ACT, 2009
SCHEDULE 1**

	AWEH GIG
Price/week (N\$)	30.00
Minutes	100
SMS	700
DATA	1GB
<i>The above refers to free minutes, SMS and Data</i>	

REASONS FOR THE APPROVAL OF THE TARIFFS:

In terms of section 53 (1) and (7) of the Communications Act, 2009 (Act No. 8 of 2009) (hereinafter referred to as “the Act”), Mobile Telecommunications Limited (hereinafter referred to as “MTC”), filed for the approval of amendment of tariffs for AWEH Packages on 29 January 2015.

The proposed tariffs were published as General Notice No. 100 in the Government Gazette No. 5683 dated 2 March 2015 in terms of Regulation 8 of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs” published in Government Gazette No. 4714 of 18 May 2011.

Comments were invited from the public, in terms of the Notice published in the *Gazette*, within a period of fourteen (14) days from the date of publication of the Notice in the *Gazette*, which period lapsed on 16 April 2015.

No public comments were received in respect of the tariffs as published during the commenting period, and as such no reply comments were required from MTC. The date of commencement of the tariffs is 30 March 2015.

FINANCIAL AND ECONOMIC ANALYSIS OF THE MTC AWEH TARIFFS

The tariffs were reduced and submitted as promotional tariffs in terms of section 53(2). During the promotion period, the data offered on the Aweh GIG package was increased from 1GB to 1.1 GB. MTC submitted the amendment of tariffs under section 53(1) and (7) of the Act.

MTC requested the Authority that the Aweh Lite package be discontinued and that a package Aweh GIG be approved in terms of section 53(1) and (7) on the Act.

With the demand for more data MTC introduced the Aweh GIG package, which has more data but less voice minutes. With the introduction of this package Namibia has made significant improvements in terms of its price rankings for data. Previously Namibia ranked the highest in terms of price for data in Africa.

Figure 1: Comparison of Data Tariffs in Africa

With the introduction of the Aweh GIG package Namibia is now placed 8th and competes with the middle-ranked countries. This is a significant improvement.

All requirements in terms of section 53 of the Act that deals with the approval of tariffs have been adhered to as follows:

1. The tariffs were published as stipulated in section 53(10) for comment and the date of implementation in terms of section 53(8) was stipulated as 30 April 2015.
2. All pertinent information as required by section 53(9) was submitted to the Authority such as the terms and conditions.
3. The costing as required in terms of section 53(9) for this type of tariff cannot be submitted since it is a bundled package and therefore the Authority will request for the information after the promotion ceased to ensure that the tariff is not below cost. This same procedure was followed with the Super Aweh Package in 2013.

The Aweh GIG package is a package that will benefit the lower end data user such as students. The tariffs are not deemed to be impairing competition and are not deemed to be unreasonable in terms of section 53(19).

In light of the above, Authority approved the Aweh GIG packages as submitted by Mobile Telecommunications Limited and that the Aweh Lite tariff be discontinued as submitted by Mobile Telecommunications Limited.

L.N. JACOBS
CHAIRPERSON OF THE BOARD OF DIRECTORS
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 168

2015

NOTICE IN TERMS OF SECTION 53 OF THE COMMUNICATIONS ACT, 2009 (ACT NO. 8 OF 2009) READ WITH THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, in terms section 53 of the Communications Act read with regulation 8 of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs”, published in Government Gazette No. 4714, General Notice No. 126, dated 18 May 2011, herewith gives notice of the following tariffs for Data Bundles Tariffs as submitted by **Mobile Telecommunications Limited**, which, notwithstanding date of publication of this notice, came into force on 12 May 2015.

**DATA BUNDLES TARIFF AMENDMENT SUBMITTED BY MOBILE
TELECOMMUNICATIONS LIMITED
COMMUNICATIONS ACT, 2009
SCHEDULE 1**

Price	Old Bundle (MB)	New Bundle (MB)
N\$ 15.00	30	60
N\$ 23.00	50	100
N\$ 35.00	100	200
N\$ 99.00	300	600
N\$ 139.00	500	1 GB
N\$ 239.00	1 GB	2 GB
N\$ 399.00	2 GB	4 GB
N\$ 849.00	5 GB	10 GB

REASONS FOR THE APPROVAL OF THE TARIFFS:

In terms of section 53 (1) and (7) of the Communications Act, 2009 (Act No. 8 of 2009) (hereinafter referred to as “the Act”), Mobile Telecommunications Limited (hereinafter referred to as “MTC”), filed for the approval of amendment of tariffs for Data Bundles on 16 December 2014.

The proposed tariffs were published as General Notice No. 123 in Government Gazette No. 5692 dated 20 March 2015 in terms of Regulation 8 of the Regulations Regarding the Submission of Interconnection Agreements and Tariffs.

The public was afforded 14 (fourteen) days to comment from the date of publication of the Notice in the *Gazette*, which period lapsed on 7 April 2015.

No public comments were received in respect of the tariffs and as such no reply comments were required from MTC. The date of commencement of the tariffs was 12 March 2015. The MTC data bundle tariffs was originally submitted in the same letter as the N\$ 2.00 for 10MB promotion on 16 December 2014.

FINANCIAL AND ECONOMIC ANALYSIS OF THE MOBILE TELECOMMUNICATIONS LIMITED TARIFFS FOR DATA BUNDLES

The tariffs were reduced and submitted as promotional tariffs in terms of section 53(2). During the promotion period the data offered was doubled on all packages. MTC submitted the amendment of tariffs under section 53(1) and (7) of the Act. These new tariffs will lead to a significant reduction in data prices.

1: Comparison of Data Tariffs in Africa

With the introduction of the lower prices on data bundles, Namibia is now placed 10th and competes well with the middle-ranked countries. This is a significant improvement from being previously ranked the most expensive country in terms of data.

The date of implementation in terms of section 53(8) was stipulated as 12 March 2015. On 11 March 2015, the Authority addressed a letter to MTC postponing the date for a further 60 days to 12 May 2015. The letter indicated that the postponement was necessary to examine the reasonableness of the tariffs.

The tariffs are not deemed unreasonable, are not discriminatory and will not impair competition. The customers will pay the same price for double the amount of data.

All requirements in terms of section 53 of the Act that deals with the approval of tariffs have been adhered to as follows:

1. The tariffs were published as stipulated in section 53(10) for comment and MTC stated that the tariff would come into force once the Authority approved the tariff as required by section 53(8) of the Act that the Licensee has to indicate the date that the tariffs will come into force.
2. All pertinent information as required by section 53(9) was submitted to the Authority such as the terms and conditions, which includes rights and remedies available to customers in the event of disputes.
3. The tariffs contained the costing information as required by section 53(18) of the Act.

The tariffs will benefit customers since they will pay the same price for double the amount of data. As such the tariffs are reasonable, are not deemed discriminatory or impairing competition.

In light of the above, Authority approved the Data Bundles packages as submitted by MTC.

L.N. JACOBS
CHAIRPERSON OF THE BOARD OF DIRECTORS
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA
