

CRAN DEVELOPS A WEB-BASED TELECOMS DATABASE AND TARIFF CALCULATOR FOR CONSUMERS

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The Communications Regulatory Authority of Namibia (CRAN) introduced an integrated database, through a portal, that allows operators to submit tariffs for approval and amendments online to simplify the submission process for operators. At the same time, operators can now submit all data requirements by the Authority online. The Database makes information and communication technology (ICT) data easily accessible and automates the compilation of ICT Statistics. These statistics are automatically updated when an operator submits new information.

The Database also comprises of a tariff calculator for consumers. It allows users to specify their personal average usage per month in terms of voice minutes, SMS and data both for prepaid and post-paid packages. The tariff calculator displays the cost for all the products available in the market and helps the consumers to make an informed decision when selecting a package and a telecommunications service provider. Recently a calculator for broadband cost comparison was added.

“The world is moving towards digital transformation therefore, CRAN believes that by having a computerised and centralised database, operators can submit their bi-annual data much faster and accurately. Equally, the database provides operators with a notification informing them of outstanding information”, said: Festus Mbandeka, Chief Executive Officer of CRAN.

The database performs the following functions:

- Allows operators to apply for amendments of tariffs of existing products online;
- Apply for approval of tariffs of new products;
- Supports CRAN in its approval process by generating the required statistics and benchmarks;
- Creates a depository of all products and product changes over time;
- Captures bi-annual information submitted by operators, and;
- Allows operators to submit data and annual audited financial statements to CRAN online.

The Database is also structured with multi layered security and access protocols to ensure that the data is securely stored and confidentiality is maintained. The tariff calculator can be accessed via any web browser at www.cran-portal.org or via the CRAN website at www.cran.na

For more information on the database and the tariff calculator, kindly contact the Economic Sector and Research Department at economics@cran.na or call them at Tel: 061 222 666.

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MEDIA STATEMENT

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