OWNit!
THERIGHTTOCONNECT.

Don't let your **personal information** get into the wrong hands

DID YOU KNOW? Every time you connect to a network, CRAN aims to protect you, ensuring you are informed, engaged and empowered as an ICT consumer.

Our phones contain almost as much information as our wallets, if not more. Losing your phone might seem like the end of the world. For most people, the loss of their device and the cost of replacing it does not hurt as much as the information and data that might now be in the hands of someone else!

Here is how you can protect your phone and personal information:
- Keep your phone in a safe place at all times
- Set up an access password or pin code for your phone
- Never leave your phone unattended in a public place
- Always update your software and anti-virus programs
- Do not use your phone at places you know are unsafe

What can I do if my phone is lost or stolen?
- Immediately contact your service provider and provide them with the IMEI or serial number (can be found at the back of your phone, when you remove your phone battery) and ask them to block or blacklist it
- Report it to the police

Remember, you have the right to use your device, but you also have a responsibility to protect your personal information.

For more information on Mobile Phone Usage and the OWNit! campaign, visit our blog / website.

OWNit! Don't' forget to check out our complaints handling procedure on our website.