

OWNit!

THE RIGHT TO CONNECT.



The Communications Regulatory Authority of Namibia's mission is to purposefully regulate telecommunication services and networks, broadcasting, and postal services and the assignment and efficient use of radio spectrum so that all Namibians derive the full socio-economic benefits of ICTs

Our goal is to see consumers who are:

- Empowered • Informed • And engaged in the regulatory process

Just as you own your quirks and talents you have the responsibility to cultivate them. As a consumer of ICT products and services you have rights, but you also have responsibilities.

With every right comes a responsibility....Will you OWNit?

YOUR RIGHT

Fair and transparent contracts and billing

Purchase any handset or device

Children have the right to use mobile devices and access the Internet

To complain, be heard and receive recourse

YOUR RESPONSIBILITY

➤ Read the terms and conditions before you sign and/or pay

➤ Ensure that you only purchase authentic, type approved

➤ handsets and devices

➤ Children must protect themselves from inappropriate online content

➤ Follow appropriate consumer complaints procedures

OWNit! with CRAN on Facebook, Twitter and Instagram

For more information: Call us on 061 222666 Email CRAN at cran@cran.na
Find CRAN at No. 56 Robert Mugabe Avenue, Communications House, Windhoek



CRAN
Communications Regulatory Authority of Namibia



@CRANAMIBIA



CRANAMIBIA



Communications Regulatory
Authority of Namibia [CRAN]