



CRAN

Communications Regulatory Authority of Namibia



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Stakeholders meeting

Festus K Mbandeka

Avani Hotel

12 March 2019

Purpose of meeting

- ❑ **Networking**
- ❑ **Share achievements by CRAN**
- ❑ **What to expect from CRAN in the near future**
- ❑ **Challenges CRAN experiences to perform its obligations**

Achievements in brief

- ❑ **Number of Telecom licenses grew to 35**
- ❑ **Number of Broadcasting licenses grew to 33**
- ❑ **CRAN has developed 42 regulations**
- ❑ **Consumer complaints increased to about 12 per month that need more attention and CRAN investigations**
- ❑ **Over 7000 Type Approvals had been handled since the process started in January 2015**

Important Regulations

- ❑ **First National Spectrum Plan published in May 2013 and reviewed in October 2016 after WRC-15**
- ❑ **First National Numbering Plan published April 2016**
- ❑ **Various license categories for broadcasting and telecommunications developed**
- ❑ **Infrastructure sharing regulations implemented October 2016**
- ❑ **Type Approval regulations in place since January 2015**

Engagements

- ❑ CRASA
- ❑ SADC ICT Ministers and senior officials meetings
- ❑ ATU and ITU
- ❑ PAPU and UPU

Harmonization is key for the region to benefit from economics of scale

Impact so far

- ❑ **Steady growth in new licensees and investments**
- ❑ **Regulatory certainty created**
- ❑ **Opportunities for a more level playing field being created**
- ❑ **Consumer complaints are growing**
- ❑ **Data costs are slowly coming down**
- ❑ **Competition on backhauling infrastructure is starting to take effect with the licensing of new infrastructure service providers and installation of new fiber backhaul networks**

CRAN used as benchmark

- ❑ For its DTT Regulations
- ❑ For its Data collection related regulations and its Gap analysis project at SADC/CRASA level to share and assist SADC ICT Regulators
- ❑ As an exemplary SOE by the Ministry of ICT

Other Achievements

- ❑ **Most transparent organization in Namibia by MISA by awarding CRAN the Golden Key Award with the highest margin ever (85%) achieved**
- ❑ **Award at MICT's annual ICT Summit**
- ❑ **Award at ITU as the most improved data collection country in 2017**
- ❑ **In 2017 the IPM Company rewarded CRAN as the employer that offered the most employment for student's and interns**

MoU's with various local entities

NaCC

NSA

NCRST

NSA

Nampol

UNAM

NUST

IUM

Strategic plan

- ❑ **Busy with its 3rd strategic period**
- ❑ **First Strategic Plan was setting up CRAN**
- ❑ **Second Strategic Plan was focusing on getting Regulations in place**
- ❑ **The third Strategic Plan is focusing on enforcement and new regulatory needs– this plan is currently under implementation**

Focus areas as per 3rd Strategic Plan

- Digital Sound Broadcasting (DSB)
- Implement Number portability
- Implement proposed National Broadband Policy
- Build confidence in the use of ICT through the Electronic Transactions Bill and Cybercrime Bill once enacted
- Postal Regulations (Nampost and Couriers)
- Consumer Protection
- Cost analysis
- Review of the Communications Act

Challenges

- ❑ **Court case – Effects CRAN’s ability to perform and implement its mandate optimally**
- ❑ **Delay in setting up UAS fund due to court case**
- ❑ **Economic situation in Namibia**

Thank you!