

CRAN RECORDS MORE POSITIVE COVID-19 CASES

FOR IMMEDIATE RELEASE

12 AUGUST 2020

The Communications Regulatory Authority of Namibia (CRAN) as a responsible and transparent corporate citizen, herewith confirms that it has recorded another three (3) positive Coronavirus (COVID-19) cases. The new cases are close contacts to the first confirmed case as announced on 04 August 2020.

“All CRAN employees who were close contacts to the first confirmed case, were tested on Thursday, 06 August 2020, of which three (3) new cases are as a result of the aforementioned tests” said Jochen Traut, Acting Chief Executive Officer CRAN. Traut added that all those who were tested on 06 August 2020, were in self-isolation and, those who now tested positive are in quarantine, as per the State of Emergency COVID-19 national regulations.

Traut said, “as a responsible corporate citizen, and to prevent the further spread of the pandemic, the CRAN offices were closed for face-to-face business on Monday, 03 August 2020 and employees worked from home via CRAN's various virtual platforms. The CRAN offices were sanitized during the office closure to ensure the safe return to offices for CRAN's employees and stakeholders”.

Further hereto, CRAN hosted public hearings on Wednesday, 29 July 2020, and as was earlier communicated directly to stakeholders who attended this event, (the colleague who initially and first tested positive for COVID-19) did not attend the said public hearings. “However, two of the contacts (to the first confirmed CRAN employee) who were tested for COVID-19, tested positive on Thursday, 06 August 2020 and the two employees did attend the public hearings,” said Traut.

“As was earlier communicated to those who attended the public hearings, and as those who were in attendance can confirm, CRAN adhered to all the State of Emergency regulations pertaining to COVID-19 during the hearings such as, ensuring that guests maintain social distancing, ensuring that all guests and employees wore masks and sanitized hands, temperatures were taken and a record of all those who attended the event was taken and is kept by CRAN,” said Traut.

The CRAN offices will re-open for the face-to-face business (with skeletal staff) on Thursday, 13 August 2020, and in line with the company's business continuity plan that makes provision for the rotation of staff to ensure business continuity. Stakeholders are urged to minimise visits to our offices by making use of our various online platforms and payment method options, such as electronic fund transfers, direct bank deposits, and to submit applications and consumer complaints via our online platforms.

Additionally, stakeholders can contact CRAN for any queries, submissions, and applications and/or for clarification via social media platforms and/or email as follows:

- legal@cran.na – Consumer Complaints
- TA@cran.na – Type Approval Applications
- operations@cran.na – All other applications
- communications@cran.na – General enquiries
- finance@cran.na – Payments/Invoices/Tenders

We remain committed to ensuring the safety and well-being of our employees and our valued stakeholders and urge that we all do our part in combating the further spread of the COVID-19 pandemic, by adhering to all the State of Emergency regulations and continue to social distance, wear a mask when in public and wash and sanitize our hands regularly.

“Ends”

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