



GOVERNMENT GAZETTE

OF THE

REPUBLIC OF NAMIBIA

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General Notices

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 697

2025

NOTICE IN TERMS OF REGULATION 32(1) OF THE REGULATIONS PRESCRIBING
THE NATIONAL NUMBERING PLAN FOR USE IN THE PROVISION OF
TELECOMMUNICATIONS SERVICES IN THE REPUBLIC OF NAMIBIA,
NUMBERING LICENCE FEES AND PROCEDURES FOR NUMBER
LICENCES: COMMUNICATIONS ACT, 2009

The Communications Regulatory Authority of Namibia in terms of regulation 32(1) of the Regulations regarding the National Numbering Plan for Namibia for use in the provision of Telecommunications Services in the Republic of Namibia, Numbering Licence Fees and Procedures for Number Licences, published as General Notice No. 97, in Government Gazette No. 5983, on 1 April 2016, hereby gives notice of the following decisions:

1. Application for Number Licenses

The Authority resolved to approve the allocation of the following Freefone numbers to Telecom Namibia Limited as set out hereunder –

Applicant's name	Applicants' citizenship or place of incorporation	Percentage of stock owned by Namibian citizens or Namibian companies controlled by Namibian citizens	Number category	Freefone number applied for	Freefone number assigned	Description of geographic area(s)	Service to be provided using number applied for
Telecom Namibia Limited	Namibian	100%	Freefone	0800410205	0800410205	National	FreeFone (Ministry of Finance)
Telecom Namibia Limited	Namibian	100%	Freefone	0800205888	0800205888	National	FreeFone (Tip-off Service to Government Institution Pension Fund)

The Authority resolved to approve the allocation of the following Machine-to-Machine numbers to Click Cloud Hosting Services CC as set out hereunder –

Applicant's Name	Applicants' Citizenship or place of incorporation	Percentage of Stock owned by Namibian Citizens or Namibian Companies controlled by Namibian Citizens	Number Category	Electronic Communication numbers applied for	Electronic Communication numbers assigned	Description of geographic area(s)	Service to be provided using number applied for
Click Cloud Hosting Services CC	Namibian	100%	Electronic Communication numbers	844000000 – 844100000	844000000 – 844099999	National	Electronic Communication numbers

The above decisions are effective from the date of this Notice.

The full reasons for the decisions can be requested from the Authority. In terms of section 31 of the Communications Act, 2009 (Act No. 8 of 2009), the Authority may, on its own motion or on a petition filed by an aggrieved party to any proceedings, reconsider any order or decision that it has made, within 90 days of this notice.

E. NGHIKEMBUA
CHIEF EXECUTIVE OFFICER
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 698

2025

NOTICE IN TERMS OF THE REGULATIONS PRESCRIBING THE NATIONAL
NUMBERING PLAN FOR USE IN THE PROVISION OF TELECOMMUNICATIONS
SERVICES IN THE REPUBLIC OF NAMIBIA, NUMBERING LICENCE FEE AND
PROCEDURES FOR NUMBER LICENCES: COMMUNICATIONS ACT, 2009

The Communications Regulatory Authority of Namibia, in terms of regulation 22(1) of the Regulations regarding the National Numbering Plan for Namibia for use in the provision of Telecommunications Services in the Republic of Namibia, Numbering Licence Fees and Procedures for Number Licences, published as General Notice No. 97, in Government Gazette No. 5983, dated 1 April 2016, herewith gives notice that the persons referred to in table below, submitted an application for Number Licence to the Authority:

Numbering Licence Application
FreeFone (Cospharm Investment (Pty) Limited)

Applicant's Name	Applicants' Citizenship or place of incorporation	Percentage of Stock owned by Namibian Citizens or Namibian Companies controlled by Namibian Citizens	Number Category	FreeFone number applied for	FreeFone to be considered for assignment	Description of geographic area(s)	Service to be provided using number applied for
Telecom Namibia Limited	Namibian	100%	FreeFone	0800505505	0800505505	National	FreeFone (Cospharm Investment (Pty) Limited)

The public may submit comments in writing to the Authority within a period of fourteen (14) days from the date of publication of this notice in the *Gazette*.

The applicant may submit written reply comments within fourteen (14) days from the due date of the written public comments.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submission is made, if different and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) by hand to the head offices of the Authority, namely Freedom Plaza, Courtside Building, 3rd Floor, c/o Fidel Castro and Rev. Michael Scott Streets, Windhoek;
- (2) by post to the head offices of the Authority, namely Private Bag 13309, Windhoek, 9000;
- (3) by electronic mail to the following address: licensing@cran.na.

E. NGHIKEMBUA
CHIEF EXECUTIVE OFFICER
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 699

2025

NOTICE IN TERMS OF REGULATION 9(1) REGARDING LICENSING PROCEDURES FOR
TELECOMMUNICATIONS AND BROADCASTING SERVICE LICENCES AND SPECTRUM
USE LICENCES: COMMUNICATIONS ACT, 2009

The Communications Regulatory Authority of Namibia, in terms of regulation 9(1) of the Regulations regarding Licensing Procedures for Telecommunications and Broadcasting Service Licences and Spectrum Use Licences, published as General Notice No. 272, in Government Gazette No. 4785, dated 29 August 2011, herewith gives notice that the Applicant referred to in the table below, submitted an application for **renewal** of a Broadcasting Service Licence to the Authority:

Applicants Name	Applicant's place of incorporation	Percentage of stock owned by Namibian citizens or Namibian companies controlled by Namibian citizens	Category of Broadcasting Service Licence	Provision of signal distribution	Proof of Application fees paid up to date submitted
Shipi FM	Namibian	100%	Community Broadcasting Service	Own	Yes

The public may submit comments in writing to the Authority within a period of fourteen (14) days from the date of publication of this notice in the *Gazette*.

The applicant may submit written reply comments within fourteen (14) days from the due date of the written public comments.

All written submissions must contain the name and contact details of the person making the written submission and the name and contact details of the person for whom the written submission is made, if different, and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) by hand to the head offices of the Authority, namely CRAN @ Freedom Plaza, Courtside Building (3rd and 4th Floors), c/o Fidel Castro and Rev. Michael Scott Streets, Windhoek;
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E. NGHIKEMBUA
CHIEF EXECUTIVE OFFICER
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 700

2025

NOTICE IN TERMS OF THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS: COMMUNICATIONS ACT, 2009

The Communications Regulatory Authority of Namibia, in terms of section 53(10) of the Communications Act, 2009 (Act No. 8 of 2009) read with regulation 8(1) of the “Regulations regarding the Submission of Interconnection Agreements and Tariffs”, published as General Notice No. 126, in Government Gazette No. 4714, dated 18 May 2011, herewith gives notice that **Telecom Namibia Limited** has filed a tariff with the Authority as set out in Schedule 1.

Any person may examine copies of the tariffs submitted at the head offices of the Authority during normal business hours and copies may be made on payment of a fee determined by the Authority. Copies are also available at www.cran.na where copies may be downloaded free of charge.

The public may submit in writing to the Authority written comments within fourteen (14) days from the date of publication of this notice in the *Gazette*.

Telecom Namibia Limited may submit, in writing to the Authority, a response to any written comments within fourteen (14) days from the lapsing of the time to submit written submissions.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submissions is made, if different and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) by hand to the head offices of the Authority, namely CRAN @ Freedom Plaza, Courtside Building (3rd and 4th Floors), c/o Fidel Castro and Rev. Michael Scott Streets, Windhoek;
- (2) by post to the head offices of the Authority, namely Private Bag 13309, Windhoek, 9000; or
- (3) by electronic mail to the following address: legal@cran.na.

E. NGHIKEMBUA

CHIEF EXECUTIVE OFFICER

COMMUNICATIONS REGULATORY AUTHORITY

SCHEDULE 1

SUBMISSION OF PROPOSED TARIFF

BY TELECOM NAMIBIA:

COMMUNICATIONS ACT, 2009

1. FIXED VOICE SERVICES RE-BALANCING (INCLUDING SELECTED CALL CHARGES, ORIGINATING FROM TN FIXED OR TN MOBILE NETWORKS)

1.1 LINE RENTALS AND INSTALLATIONS

Access Type	Current Installation Charge (N\$)		Proposed Installation Charge (N\$)	
FIBER-Ready Area	950		1,189	
	Residential	Business	Residentials	Business
Copper	299	499	375	625
TD-LTE	299	499	375	625
WIMAX	299	499	375	625

	Current Monthly Rental Price (N\$)	Proposed Monthly Charge (N\$)
Residential Basic Line (Within MRA)	95.00	103.00
Business Basic Line (Within MRA)	115.00	125.00
Residential and Business Basic Line (Outside MRA)	115.00	125.00
ISDN BRA	130.00	145.00
ISDN PRI	3,500.00	3,775.00

1.2 PROPOSED TARIFFS (NRC): FIXED VOICE SERVICE, INCLUDING VALUE-ADDED SERVICES (VAS):

Customer Type	Type of Service (Installation/Transfer) (NRC)	Current Price (N\$)	Proposed Price (N\$)
Residential	Installation	299.00	375.00
	Transfer Indoor	199.00	250.00
	Transfer Outdoor	299.00	375.00
Pensioner	Installation	99.00	125.00
	Transfer Indoor	99.00	125.00
	Transfer Outdoor	99.00	125.00
Business	Installation	499.00	625.00
	Transfer Indoor	299.00	375.00
	Transfer Outdoor	499.00	625.00
Residential	All Speedlink (Excl Fibre)	299.00	375.00
Business	All Speedlink (Excl Fibre)	499.00	625.00
Residential Fibre-Ready Area	Fibre-Ready Area	950.00	1,189.00
Business	Fibre-Ready Area	950.00	1,189.00
Residential	Call Out Fees During Working Hours	549.00	549.00
	Call Out Fees After Working Hours	1,199.00	1,199.00
Business	Call Out Fees During Working Hours	549.00	689.00
	Call Out Fees After Working Hours	1,199.00	1,499.00
Res/Bus	Detail Bill Per Page	3.50	4.35
Res/Bus	Statement Reprint Once Off Residential/Business	10.00	20.00
Detail Bill on Request Once Off	Detail Bill on Request Once Off	14.20	36.00
Res/Bus	Announcement Device	31.03	36.00
Res/Bus	All Barring Services Once-off Activation	32.50	41.00
Business	Detail Bill Monthly Rental Business (WS/CO/GO/LE/ME) Monthly	36.36	40.00
Res/Bus	Reconnection Fee	63.64	199.00
Res/Bus	ISDN PRI charges	2,750.00	3,438.00

1.3 PROPOSED TARIFFS (MRC): FIXED VOICE SERVICE, INCLUDING VALUE-ADDED SERVICES (VAS):

Type of Service (MRC)	Current Price (N\$)	Proposed Price (N\$)
All Detail Billing: Residential Monthly	10.00	20.00
Hotline	13.75	20.00
All Detail Billing Charges Business	15.45	20.00
All Call Barring Services	18.50	20.00
Exchange Hunting Facilities/PBX	47.73	54.00
ISDN BRA extra MSN	95.00	103.00
Residential Basic LINE (Within MRA)	95.00	103.00
Toll-Free Service/Short Code	105.00	119.00
Business Basic Line (Within MRA)	115.00	125.00
Residential and Business Basic Line (Outside MRA)	130.00	145.00

ISDN BRA (Main Service)	130.00	163.00
ISDN Rural ISDN BRA (per additional MSN)	243.00	260.00
Detail Bill older 3 months	250.00	260.00
ISDN BRA Serv(2B+D)/Main Service/ISDN Primary Rate Access (30B+D)	399.00	435.00
DID Digital (9+ Circuits)	1,636.36	1,765.00
2MB DID Tie Line	3,272.73	4,091.00
ISDN Primary Rate Access (30B+D)	3,500.00	3,775.00

1.4 PROPOSED TARIFFS: FIXED/MOBILE TO MOBILE/FIXED NATIONAL CALLS

	Current Rate (N\$)	Proposed Rate/Min (N\$)
TN Fixed to MTC/TN Mobile/ Paratus	1.29	0.90
TN Mobile to other GSM networks (Postpaid)	0.90	
TN Mobile to other GSM networks (Prepaid)	1.45	
TN Mobile to other GSM networks (Prepaid)	0.95	

1.5 PROPOSED TARIFFS: INTERNATIONAL CALL RATES ORIGINATING FROM TN MOBILE AND TN FIXED FOR BOTH PREPAID AND POSTPAID SERVICES

International Destination	Proposed Rate N\$ /Min
RSA	3.00
USA	3.65
Australia	4.99
France	4.99
Portugal	4.99
Botswana	4.99
Kenya	4.99
Swaziland	4.99
Netherlands	4.99
Rest of the World	8.99

1.6 RADIO CALLS AND INMARSAT

Radio and Inmarsat Calls	Current Rate (N\$) /Min	Proposed Rate (N\$) / Min
VHF	3.60	3.90
MF	5.99	6.49
HF	7.95	8.59
RDD HF	3.99	4.29
Inmarsat A	85.00	92.00
Inmarsat B	85.00	92.00
Inmarsat C	85.00	92.00
Inmarsat GAN	85.00	92.00
Inmarsat M	85.00	92.00
Inmarsat Mm	85.00	92.00
Inmarsat AERO	85.00	92.00
GMPCS	85.00	92.00
THURAYA	85.00	92.00

1.7 FIXED BROADBAND**(a) SPEEDLINK UNIFIED**

	Speedlink Unified (Asymmetric)	
Download Speed (up to)	10 Mbps	15 Mbps
Uplink Speed (up to)	2 Mbps	2 Mbps
Internet Usage	Unlimited	
CPE	Included: Entry level CPE with Wi-Fi	
Number of Voice lines	1	1
On-net voice minutes	500	500
Monthly Charge N\$ (12- Months)	629	829
Monthly Charge N\$ (24- Months)	566	746
Monthly Charge N\$ (36- Months)	534	704
Prepaid Incl installation N\$	-	-

(b) SPEEDLINK LITE

	Speedlink Lite (Asymmetric)					Speedlink Liteplus (Symmetric)				
Download Speed (up to)	10 Mbps	15 Mbps	25 Mbps	35 Mbps	50 Mbps	100 Mbps	200 Mbps	500 Mbps	800 Mbps	1000 Mbps
Uplink Speed (up to)	2 Mbps	2 Mbps	25 Mbps	35 Mbps	50 Mbps	100 Mbps	200 Mbps	500 Mbps	800 Mbps	1000 Mbps
Internet Usage	Unlimited		Unlimited							
CPE	Not Included		Not Included							
Number of Voice Lines	-	-	-	-	-	-	-	-	-	-
On-net Voice Minutes	-	-	-	-	-	-	-	-	-	-
Monthly Charge N\$	479	529	749	820	879	1,249	2,089	4,749	7,089	8,779
Monthly Charge N\$	431	476	674	738	791	1,124	1,880	4,274	6,380	7,901
Monthly Charge N\$	407	449	636	697	747	1,061	1,775	4,036	6,025	7,462
Prepaid Incl Installation N\$	6,124	6,666	9,036	9,803	10,444	14,436	-	-	-	-

Note: The full tariff submission including the terms and conditions and the remedies available to the consumers can be obtained from the Authority.

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 701

2025

NOTICE IN TERMS OF THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS: COMMUNICATIONS ACT, 2009

The Communications Regulatory Authority of Namibia, in terms of section 53(10) of the Communications Act, 2009 (Act No. 8 of 2009) read with regulation 8(1) of the “Regulations regarding the Submission of Interconnection Agreements and Tariffs”, published as General Notice No. 126, in Government Gazette No. 4714, dated 18 May 2011, herewith gives notice that **Mobile Telecommunications Limited** has filed a tariff with the Authority as set out in Schedule 1.

Any person may examine copies of the tariffs submitted at the head offices of the Authority during normal business hours and copies may be made on payment of a fee determined by the Authority. Copies are also available at www.cran.na where copies may be downloaded free of charge.

The public may submit in writing to the Authority written comments within fourteen (14) days from the date of publication of this notice in the *Gazette*.

Mobile Telecommunications Limited may submit, in writing to the Authority, a response to any written comments within fourteen (14) days from the lapsing of the time to submit written submissions.

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E. NGHIKEMBUA
CHIEF EXECUTIVE OFFICER
COMMUNICATIONS REGULATORY AUTHORITY

SCHEDULE 1

SUBMISSION OF PROPOSED TARIFF BY MOBILE TELECOMMUNICATIONS LIMITED: COMMUNICATIONS ACT, 2009

Giga Data Bundles:

Package Name	Data Bundles MB	Promotion Data Bundles MB	Price (N\$)
Giga 1.5 GB	1,536	1,586	25.00
Giga 4 GB	4,096	4,146	65.00
Giga 10 GB	10,240	10,290	159.00
Giga 20 GB	20,480	20,530	299.00

Giga 30 GB	30,720	30,770	439.00
Giga 50 GB	51,200	51,250	699.00

- The Data Bundles will be valid for 30 days and data rollover will only be available when the same bundle or bigger bundle is repurchased.
- The Giga Data Bundles will be accessible to all active Prepaid and Postpaid customers.
- Customers are permitted to purchase multiple bundles.

Note: The full tariff submission including the terms and conditions and the remedies available to the consumers can be obtained from the Authority.
