

## CRAN RECORDS FIRST POSITIVE COVID-19 CASE

### FOR IMMEDIATE RELEASE 04 AUGUST 2020

1. The Communications Regulatory Authority of Namibia (CRAN) herewith confirms that it has recorded its first positive confirmed Coronavirus (COVID-19) case.
2. All CRAN employees who were direct contacts to the employee are currently in self-isolation.
3. As a precautionary measure the effected offices were temporarily closed for sanitizing the affected areas on Monday, 03 August 2020.
4. The entire CRAN offices will be closed for physical contact business and all team members will work from home with immediate effect, commencing Tuesday, 04 August 2020 until Tuesday, 11 August 2020 or as the situation unfolds.
5. All stakeholders are advised to adhere to the State of Emergency Regulations, by social distancing and wearing a mask in order to prevent the further spread of the COVID-19 pandemic.

Kindly make use of the Authority's various payment methods, such as electronic fund transfers, direct bank deposits, and submit applications and consumer complaints via our online platforms.

Additionally, stakeholders can contact CRAN for any queries, submissions, and applications and/or for clarification via social media platforms and/or email as follows:

- [legal@cran.na](mailto:legal@cran.na) – Consumer Complaints
- [TA@cran.na](mailto:TA@cran.na) – Type Approval Applications
- [operations@cran.na](mailto:operations@cran.na) – All other applications
- [communications@cran.na](mailto:communications@cran.na) – General enquiries
- [finance@cran.na](mailto:finance@cran.na) – Payments/Invoices/Tenders

**“Ends”**

#### **Issued by CRAN:**

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