



CRAN

Communications Regulatory Authority of Namibia

Compliance Requirements - Broadcasting Service Licensees

31 March 2021

Service License Categories



- **Community:** Community of people or people with common interests, for no profit registered as a section 21 company
- **Commercial :** provides broadcasting services for a profit
- **Public:** Namibian Broadcasting Corporation
- **Signal Distribution:** conveyance of output signal in its final content format to any broadcast target area

Service License Categories

- **Class Comprehensive Multiplex and Signal Distribution:** Providing an electronic communications network for signal distribution as well as operating a multiplex equipment for broadcasting.
- **Multiplex:** Operation of a multiplex equipment for broadcasting

Current number of broadcasting licensees



20 Commercial Broadcasting Service Licensees

15 Community Broadcasting Service Licensees

1 Public Broadcasting Licensee

1 Signal Distributor

Reporting Obligations



- Regulations Prescribing Regulations on Reporting Obligations for Licensees, 2021
 - ✓ Financial
 - ✓ Quality of Service
 - ✓ Broadcasting Code: Local Content
 - ✓ Spectrum and transmitter sites
 - ✓ Complaints

Financial Reporting



Licensee to submit:

- Audited financial Statements; or
- Annual financial statements signed and sworn by the accounting officer of the licensee.

When?

Within sixty (60) days after the end of the licensee's financial year.

Provision for 6 months at end of licensee's financial year-
Companies ACT

Reports on Quality of Service



Submit Quality of Service Report

- The time by which faults on networks are repaired and percentage faults cleared.
- Customer complaints and complaint resolution time.

When?

- On or before 31 July for the period January to June, and
- On or before 31 December for the period June to December.

Local Content Reports



- **Submit Local Content Policy**

- ✓ When? - Within twelve (12) months from 23 May 2019 or from date of award of license

- **Submit Local Content Compliance Report**

- ✓ When? - Not later than the 31st of January of each year (only from **31st January 2022**)

Elements of Local Content Policy

- A description of the type of channels, programmes or music;
- characteristics of its audience and the preferences of such audience;
- A summary of local content available for broadcasting and the cost implications;
- The principles of the broadcasting licensee's broadcasting policy (how the broadcaster intends to promote local content in its broadcasts); and
- Challenges identified by the broadcasting licensee in implementing local content requirements.

Elements of Local Content Compliance Report

- Total number of hours a broadcaster broadcasted applicable local content during the performance period
- Amount spent on the acquisition of local content

Report on Spectrum use and Transmitter Sites



- Site Name, Altitude, Location, Antenna Height
 - Studio Links - Antenna Model (Point-to-Point Links), Site Frequencies, Site Owner Bandwidth MHz, Data rate Mbits, Technology, location
 - Satellite - Antenna Model, Manufacturer, Modulation Type, Polarization, Antenna Height, Satellite Name, Satellite Type, Frequency Type, Modem Polarization, Power Output (Watt), Power DBM Uplink Speed Mbps, Uplink Centre Frequency MHz, Downlink Centre Frequency MHz
- ✓ **When?** - Bi-annual:
- ✓ On or before 31 July for the period January to June, and on or before 31 December for the period June to December.

Change - Broadcasting Service Licenses

- An amendment, or transfer of control of a broadcasting service license must be approved by CRAN.
- The change of location of transmitter or power output only after prior approval.

Customer Complaints Report



Number of complaints received on:

- Advertisement
- Content
- Billing
- Reception/signal Supply time for subscription-based television service connection

Customer/Licensee complaint resolution time

Number of complaints received and number of complaints resolved within 14 days from date of receipts

Number of complaints not resolved after 14 days from date of receipts and number of complaints not resolved after 14 days which were submitted to CRAN

When? - On or before 31 January each year.

Methods of Submission

SUBMISSION ON CRAN ONLINE PORTAL

- Financial Report: Economics@cran.na
- Quality of service Report: Operations@cran.na
- Consumer Complaint Report: legal@cran.na
- Local Content Report: legal@cran.na

Consequences of non – submission

- ✓ Failure to submit = Regulatory offence
- ✓ Summons

Section 114 (3) offence and liable to a fine not exceeding N\$100,000.00 or imprisonment for a period not exceeding two years.

Payment of Spectrum Fees



- **Regulations Setting Out Fees for Spectrum Licences, Certificates and Examinations, 2020**
 - ✓ **Analogue FM Radio Broadcasting Transmitter**
 - a) 0.000 up to 100.999 Watt (ERP) – N\$773.00
 - b) 101.000 up to 999.999 Watt (ERP) – N\$1,546.00
 - c) 1000 Watt (ERP) and above – N\$2,318 .00
 - ✓ **Special event broadcast spectrum licence**
 - (a) Maximum 10 Watt (fee per day) – N\$773.00
(Maximum fee: 23,184.00)

Payment of Spectrum Fees

- **Outside broadcasting vehicle links**
(per event irrespective of duration) N\$ 5,152.00
- **Digital Sound Broadcasting**
DAB Digital Radio broadcasting transmitter
 - a) Regional N\$ 10,476.00 per transmitter
 - b) National Single Frequency Network N\$ 10,476.00 per transmitter
- DRM30 Digital Radio Broadcasting Transmitter
0.000 up to 1000 W (ERP) N\$ 9,272.00 per transmitter

Payment of Spectrum Fees

- **Digital Terrestrial Television broadcasting transmitter**

a) 0.000 up to 100.999 Watt (ERP)	N\$ 8,424.00
b) 101.000 up to 999.999 Watt (ERP)	N\$ 10,356.00
c) 1000 Watt (ERP) and above	N\$ 12,905.00

Broadcasting Frequency Channeling Plans

- Published 3 frequency channeling plans for broadcasting services in 2020:
 - a) FM analogue broadcasting
 - b) DAB digital sound broadcasting
 - c) DRM30 digital sound broadcasting

Broadcasting spectrum applications

- Published a regulatory notices indicating the available FM analogue broadcasting, and DAB, DRM30 digital sound broadcasting frequencies.
- Coordination under the GE84 agreement is ongoing under the oversight of ATU and ITU to add more frequencies to the channeling plan.

Questions



Thank you