

RFC 2350

1. Document Information

The document contains a description of NSCIRT-Namibia in accordance with RFC 2350¹. It provides basic information about NSCIRT, its channels of communication, and its roles and responsibilities.

1.1 Date of Last Update

Version 1.0 – 24 November 2022

1.2 Distribution List for Notifications

There is no distribution list for notifications.

1.3 Locations where this Document May Be Found

The current version of this document can be found at:

<https://www.cran.na/national-security-and-cyber-incidence-response-team/>

1.4 Authenticating this Document

This document has been signed with the PGP public key of NSCIRT. See section 2.8 for more details.

1.5 Document Identification

Title	RFC 2350 NSCIRT-Namibia
Version	1.0
Document Date	24 November 2022
Expiration	This document is valid until superseded by a later version.

2. Contact Information

2.1 Name of the Team

Full Name	National Security and Cyber Incidence Response Team (NSCIRT)
Short name	NSCIRT-Namibia

2.2 Address

NSCIRT-Namibia
56 Robert Mugabe Avenue
Windhoek
Namibia

¹ <http://www.ietf.org/rfc/rfc2350.txt>

2.3 Time Zone

UTC +2

2.4 Electronic Mail Address

The preferred method to contact the NSCIRT-Namibia team for general inquiries is to send an e-mail to the address nscirt@cran.na which is monitored by a duty officer during hours of operation. For communications on non-operational matters such as administrative activities send an e-mail to the address: nscirt@cran.na, which is operated by the administrative staff of NSCIRT, during office hours. Days/Hours of Operation: 08h00 - 17h00, Monday to Friday. Out of office hours' operation in case of emergency.

2.5 Other Telecommunication

None

2.6 Public Keys and Encryption Information

PGP is used for functional exchanges (incident reports, alerts, etc.) with our partners and constituents.

Fingerprint	CB3E 1992 F90F 39FC 8CF4 BD08 318D CCEC BE40 80ED
Location for the PGP Key	https://www.cran.na/yglilidy/2023/02/NSCIRT_0xBE4080ED_public.txt

2.7 Team Members

The team includes 3 staff members.

3. Charter

3.1 Mission Statement

NSCIRT-Namibia's mission is to contribute to the security and stability of critical infrastructure and critical information infrastructure of the Republic of Namibia's institutions, bodies, and agencies ("the constituents") by acting as the incidence response coordination Centre for constituents.

The scope of NSCIRT-Namibia's activities covers prevention, detection, monitoring, response, reporting and advisories for its constituents².

3.2 Constituency

The constituency of NSCIRT-Namibia is composed of all critical infrastructure and critical information infrastructure institutions, bodies, and agencies within the Republic of Namibia.

² During the first year of operation the NSCIRT-Namibia will provide announcements, alerts, and warnings

3.3 Sponsorship and/or Affiliation

NSCIRT-Namibia attains its funding from the sources set out in the applicable legislation, currently under consultation.

3.4 Authority

The establishment of the NSCIRT-Namibia was mandated by section 2 of the Cyber Crime Bill, currently under consultation. In accordance with the provision of aforementioned section the Communications Regulatory Authority of Namibia (referred to as “the Authority”) is to establish a component in the Authority which may be referred to as the NSCIRT-Namibia.

4. Policies

4.1 Types of Incidents and Level of Support

All cyber security incidents are considered normal priority unless they are explicitly labelled URGENT.

4.2 Co-operation, Interaction and Disclosure of Information

NSCIRT-Namibia regards the importance of operational co-operation and information sharing between CIRTs, CERTs and other organisations which may contribute towards or make use of their services with the utmost importance.

NSCIRT-Namibia operates within the confines imposed by legislation of the Republic of Namibia.

4.3 Communications and Authentication

NSCIRT-Namibia protects sensitive information in accordance with the relevant legislation, regulations, and policies within the Republic of Namibia. In particular NSCIRT-Namibia respects the sensitivity marking allocated by originators of information communications to NSCIRT-Namibia (“originator control”).

Communications security (encryption and authentication) is achieved by various means. PGP or other agreed means, depending on the sensitivity level and contest.

5. Services

5.1 Proactive services

- Announcements including amongst other things, security advisories, intrusion alerts and vulnerability warnings to inform constituents on issues with a medium to long term impact enabling them to protect their systems and networks before it can be exploited.
- Technology Watch assessing new technical developments, intruder activities and trends to extract information relevant to the security of the constituent’s systems and networks. It may further include liaison with other authorities to ensure that the most accurate information is obtained before making announcements, providing guidelines and/or recommendations focused on medium to long term security issues.

5.2 Re-Active Services

- Alerts and warnings through dissemination of information to constituents pertaining to intruder attacks, security vulnerabilities, intrusion alerts, computer viruses, hoaxes, etc. and provide a short, recommended course of action to provide guidance for recovering any affected systems or protecting their systems.

6. Incident Reporting

Incidents should be reported to NSCIRT by e-mail using the address services_nscirt@cran.na preferably encrypted with NSCIRT-Namibia's public key.

In case of an emergency or crisis, please provide NSCIRT-Namibia with at least the following information:

- Contact details and organizational information – name of person or organization name and address, e-mail address, telephone number;
- Short summary of the incident/emergency/crisis; type of event
- Source of indication (e.g., the system produced an alert, etc.);
- System affected;
- Estimated impact; and
- Other particulars

7. Disclaimer

Whilst every precaution will be taken in preparation of information, notification and alerts, NSCIRT-Namibia assumes no responsibility for errors or omissions, or for damages resulting from the use of the information it provides.

Digitally signed by:

Mrs. Emilia Nghikembua (CRAN - CEO)